

From: BIETechSupport <BIETechSupport@cognia.org>
Sent: Thursday, November 20, 2025 10:47 AM
To: Aurelia Shorty <aurelia.shorty@bie.edu>
Subject: Upcoming BIE Science Online iTester Portal Updates
Importance: High



**BIE Science Online Summative and
Benchmark Assessments**
****iTester Portal Updates****



Greetings,

This is to let you know that we plan to release a few updates for the following Operating Systems **effective Friday, November 21, 2025**. Below are more details for each of these updates along with a few additional updates.

- iPad OS
- Mac OS
- Chrome OS Carrier Extension

iTester iPadOS Update

We are releasing an update to the iTester iPadOS app on November 21 that includes bug fixes and performance improvements.

While updating is not required, to ensure the best experience, we recommend updating all iPads intended for testing to the latest version by following the steps below:

Steps to Update the iTester App on iPadOS

- **If Automatic Updates Are Enabled:**
 - *No action is needed. The iTester app will update automatically when a new version is available.*
- **If Automatic Updates Are NOT Enabled, then do the following:**
 1. Open the **App Store** on your iPad.

2. Tap your **Apple ID icon** or profile picture in the top-right corner.
3. Scroll down to view **pending updates**.
4. Find the **iTester app** in the list.
5. Tap **Update** next to the iTester app.

MacOS Update

We're releasing an updated version of our macOS kiosk on November 21 to ensure full compatibility with macOS Tahoe (version 26).

- *This update follows a period of extensive testing and resolves a key compatibility issue identified between our previous kiosk installer and macOS 26.*
- *Schools that have already installed the older version of the macOS kiosk may continue using it.*

Chrome OS Update

We plan to release an update to the iTester ChromeOS Carrier Extension on November 21, along with Mac and iPad updates.

All Chromebook devices will automatically receive this update once it is deployed. No action will be required on the part of the school or district.

User Upload Data Definitions Added

*We have added a **User Upload Data Definitions File** to the portal, under the Users tab when you click to **Import Users**.*

This will help Test Administrators with uploading users, having a data file definition alongside the import template. Similar to the Student Registration process, this will help users understand the expected data structure and formatting requirements.

This update will go live on November 25, 2025.

	A	B	C	D	E	F	G	H	I
1	Column Header	Field Name	Required	Expected Values	Field Length	Field Notes			
2	Username	Username	Y	Alphanumeric	4 to 50	Must be a unique username			
3	Fname	First name	Y	Alphanumeric	1 to 25	NA			
4	Lname	Last name	Y	Alphanumeric	1 to 25	NA			
5	Email	Email	Y	Email	NA	Must be a valid email address			
6	Role	New User has the following role:	Y	Use the code requir	NA	A unique code given for the role			
7	Org	New User belongs to the following	Y	Use the code requir	NA	A unique code given for the organization			
8	Program	New User has access to the follo	Y	Use the code requir	NA	A unique code given for the program			
9	Phone	Phone Number	N	Numeric value	NA	NA			
10	Fax	Fax Number	N	Numeric value	NA	NA			
11	Address	Address	N	Alphanumeric	NA	NA			
12									
13									

New User Email Notification Update

When we consolidated to a single email sent to new users to login to their portal accounts, the **Username** was excluded in the email body. We have already made this change on the backend and will now go to Production. This will clear up **Username** confusion with new users logging into the portal. **This update will go live on November 25, 2025.**

See below email sample

Hello Fname Lname,

We are pleased to inform you that your account for the Bureau of Indian Education Portal has been successfully created. Your username is [username]. To get started, please click the link below to access the site and set your password.

[Link to account update](#)

Please contact Cognia Support at bietechsupport@cognia.org or (800) 887-7027 if you have any questions.

Thank you,

Cognia Support

Enhanced Test Session Metrics to Display Time Spent with Seconds for Improved Precision Update

When Time under one-minute shows seconds, time under an hour shows minutes and seconds, and time over an hour shows hours, minutes, and seconds. **This update will go live on November 25, 2025.**



Last Name	First Name	Form Name	Session	Session Progress	Number of Items Viewed	Last Viewed	Last Activity	Time Spent	Status
			Session 1	3 answered 0 not answered 3/3 items answered 100%	3	Item 3	11/19/2025 10:35:54 AM	29 secs	Finished

Added Export Accommodations Permission

To enable accommodation exports without requiring upload permissions. **This update will go live on November 25, 2025.**

- Users with this permission can export accommodations independently of the **Upload Accommodations** configuration and **Edit Student permission**.
- **All user roles except** *Test Administrator, Reports Access Only, and IT Coordinator* have this permission currently on UAT.

For any questions, please contact the BIE Science Help Desk by phone at 800-887-7027, by email at BIETechSupport@cognia.org, or by using the [Live Chat Link](#) available on the [BIE Help & Support Site](#).

- Standard hours: Monday–Friday, from 9:00 a.m.–6:00 p.m. (ET)
 - 8:00 a.m.–5:00 p.m. (CT)
 - 7:00 a.m.–4:00 p.m. (MT)
 - 6:00 a.m.–3:00 p.m. (PT)

Best Regards,

Cognia Client Support